

Documents & materials of the ‘Qualy’ Observatory / WHOCC-ICO

Introduction

The ‘Qualy’ Observatory / WHO Collaborating Centre for Public Health Palliative Care Programmes holds the *mission* of promoting the development & quality of palliative care. One of its *fundamental objectives* is the generation & spread of knowledge, particularly in the areas organization, planning & quality of palliative care (for both Services & Programmes), with a global vision of the whole health system and with a style oriented towards implementation.

The generation & spread of knowledge is undergone through the activities of **consultancy** on organizations & institutions, oriented towards design, implementation & evaluation of services & programmes. Such activities are complemented by **training & research** actions, which are specific for each project & focused on implementation & evaluation.

One of the **values** of the Qualy Observatory / WHO-ICO make knowledge universally available, as long as the reference & authorship terms of the material provided are respected. The tools & other materials used are classified as it follows:

Types of materials:

- **Basic or generic Documents (WHOCC DOCS):** these are descriptive documents. They can be used as a complement for some activities.
- **Operative or Instrumental Documents (WHOCC TOOLS):** these documents describe processes (How to...)
- **Training Material** taken from Conferences or Workshops (**WHOCC LECTURES**)
- **Scientific Papers** published in journals or books written by the team members (**WHOCC PAPERS**).

Instructions for use:

- The whole material is subjected to the current Copyright regulations
- The material **can be freely used for training, research or quality evaluation purposes**
- In **all cases, the source must be cited explicitly**, according to Vancouver methodology & regulations

For example:

Gómez-Batiste X, Paz S, Porta-Sales J, Espinosa J, Trelis J and Esperalba J.
Basic definitions, principles, and concepts on the organization of public health palliative care programmes and services. WHOCC DOC 1. Available in http://www.iconcologia.net/catala/qualy/centre_descripcio.htm.

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