

THE NECPAL PROJECT

The **NECPAL Project** was created to promote the equity and quality of palliative care for chronically ill patients of all conditions in all services.

The elements of this program are:

- The **NECPAL / WHOCC tool** to identify chronically ill patients with palliative care needs in an early stage.
- The definition of the 6-steps for palliative care in patients identified
- The 6-steps to improve the quality of palliative care in all health services
- The current research projects related (prevalence, prognostic accuracy, clinical)
- The educational activities related
- The design and use of indicators to evaluate the quality of palliative care

THE TEAM

THE TEAM	
Xavier Gómez-Batiste	Director
Jose Espinosa	Coordinator
Sara Ela	Executive Secretary
Montse Figuerola	Public Health Services Area
M ^a Pau González	Psychosocial Area
Cristina Lasmarias	Educational Area
Marisa Martinez	Research Area
Elba Beas	Support Projects
Anna Novellas	Psychosocial Area Supporter

HOW DO WE WORK?

The "Quality" Observatory / WHOCC supports institutions, organizations or services that require advice on the design, implementation and evaluation and support services and programmes, making proposals tailored to their needs

HOW TO CONTACT?

Contact us at the following email address:

whocc.info@iconcologia.net

You can also send their correspondence to :

The "Quality" Observatory / WHOCC-ICO

Catalan Institute of Oncology

Avda. Gran Via, 199-203

08908 L'Hospitalet (BARCELONA)

Or consult our website

<http://www.iconcologia.net/catala/qualy/qualy.html>



THE "QUALY" OBSERVATORY / WHOCC-ICO

*"Promoting Quality in
Palliative Care"*

THE 'QUALY' OBSERVATORY /WHOCC-ICO

'Promoting Quality in Palliative Care'

WHAT IS QUALY?

QUALY is the name given to the Program of the Catalan Institute of Oncology (ICO) for the promotion of quality in palliative care, which has been designated as a Collaborating Centre of WHO for Public Health Palliative Care Programmes

MISSION

Promotion of improvement and development of palliative care in Catalonia, Spain and WHO regions as a Public Health topic and a basic human right

VISION

Consolidation of a knowledge center for palliative care (PC) in the area of implementation and evaluation of PC programmes and services
Promoting research and generation of evidence in public health in the field of palliative care

VALUES

Focussed on improving patients and families care.
Broad integration of disciplines
Vision of Public Health
Inter-institutional cooperation and respect
Competence, pragmatism, flexibility, efficiency
Adapting to the needs and demands of organizations that require our support

Making things happen!

RELATED ORGANIZATIONS

The Catalanian Department of Health, ICS, "La Caixa" Foundation, The Spanish Ministry of Health and Social Policy, WHO (European/International), Open Society Institute, Regional Governments, others...

AREAS OF EXPERTISE/KNOWLEDGE

In Palliative Care.

- Public Health Policy in Palliative Care
- Models of PC planning and provision: palliative care approach and palliative care services
- Planning, design, implementation and evaluation of services and programmes
- Advice and consulting on organizational issues
- Evaluation and Quality Improvement
- Applied Research and Education
- Guidance, support and equipment and professional support, leadership, teamwork, and preventing burnout of teams

AREAS OF EXPERTISE/KNOWLEDGE

in palliative Care



EDUCATION/ TRAINING

Design, implementation and evaluation of training programmes tailored to the needs of institutions, providers or specific plans for palliative care..

RESEARCH

Development of research lines aimed evaluating and improving the quality of Palliative Care.

Palliative Epidemiology

Services and Programmes Assessment : Effectiveness, efficiency, satisfaction and quality assessment and improvement

PSYCHOSOCIAL ISSUES IN PALLIATIVE CARE

Psychosocial care is a main issue to develop in palliative care. QUALY achieves the Scientific Management to the implementation of the Comprehensive Psychosocial Care National Program addressed to people with advanced illnesses and their families from Obra Social "La Caixa" Foundation

http://obrasocial.lacaixa.es/atencionaenfermos/atencionaenfermos_es.html

DESIGN, IMPLEMENTATION AND FOLLOW-UP OF PROGRAMMES AND SERVICES

Design, implementation and evaluation of programme and palliative care services, quality improvement programmes, research or education/training related to countries, regions, districts or organizations.

ASSESSMENT AND IMPROVEMENT THE QUALITY OF PALLIATIVE CARE IN HEALTH SERVICES

Design and implementation of assessment processes and improving the quality of palliative care in different types of services.

Preparation of guidelines, indicators and standards